

Oscoda Plastics  
5585 N. Huron Ave  
Oscoda, MI, 48750

Attention: Darren Taylor  
Subject: Protec Flooring

The Backcountry Brewery & Restaurant installed Protec Flooring during a remodel in 1999. Areas of use were our upstairs prep kitchen, dish area, cook line and adjoining hallways, upstairs service bar, wait service area, downstairs cook line and service bar. All upstairs areas were installed over existing ceramic tile and the downstairs areas over existing concrete. We installed the side of the product that is less coarse up, due to concerns over maintenance and cleaning.

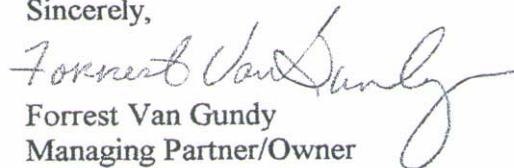
Since the installation, performance is exceptional. In all areas, maintenance of the product meets our daily cleaning expectations. The product upstairs gave us an added bonus of additional sound reduction of objects frequently dropped on the floor that used to transfer to the downstairs guest areas. The welded cove installation gives us additional assurance against excessive moisture leaking through the main kitchen area to the downstairs restaurant and the cushion of the product is easier for employees to walk on, reducing fatigue that occurred from our original ceramic floors.

The biggest advantage is the surface itself. The slip resistant surface has reduced our incidents of falls in wet areas and preparation areas where animal fats are present to a minimum, which has led to a reduction of workman compensation claims and reduced our workman compensation insurance premiums. The fewer claims reported translate to better insurance rates, working environment and better employee productivity.

So the product is paying us back on a daily basis.  
We now look at our flooring as an investment, not an expenditure.

The Backcountry Brewery & Restaurant would recommend this product to anyone in the hospitality and restaurant industry.

Sincerely,

  
Forrest Van Gundy  
Managing Partner/Owner